



PREMIER
— PERIODONTICS —
ALWAYS HERE FOR YOU
WWW.PREMIERPERIODONTICS.COM

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PREMIER PERIODONTICS PATIENT POLICIES

Cancelled/No Show Appointments

We know patients make every effort to keep their appointments. Premier Periodontics has set aside a designated amount of time for your scheduled appointment with the doctor and/or the hygienist. A 48-hour cancellation policy applies to all scheduled appointments. There will be a patient account charge of \$100.00 for missed Hygiene and/or Doctor exams. For missed surgical procedures, a deposit equal to 30% of your estimated patient portion will be due upon rescheduling and applied toward the treatment upon completion.

Late Arrivals Policy

Traffic and tight schedules can delay patient arrivals. Premier Periodontics truly appreciates timely and even early patient arrivals and will make every reasonable effort to fit in scheduled, but minimally late arrivals. Patients who believe they will be more than 5 minutes late should call ahead to determine if their late arrival of over 5 minutes and our fully scheduled day will be a conflict to provide them our best possible care.

Financial Payment Policy

Premier Periodontics accepts cash, personal check, Visa, MasterCard, American Express, Discover credit cards and CareCredit financing. For more information about CareCredit financing please visit: <http://www.carecredit.com/howcarecreditworks/> Any outstanding balance of over 90 days is forwarded to collections.

Insurance:

Patients are responsible for their treatment costs not covered by their insurance carrier. Dental/Medical Plans are a contract between the patient and their insurance carrier. All patient treatment charges are the responsibility of the patient or the patient's responsible party regardless of any provided insurance carrier predeterminations and/or insurance estimations or coverage.

As a Patient Courtesy, We Assist to Coordinate Insurance Carrier Benefits

To coordinate payment of any insurance carrier benefits, the Premier Periodontics staff will ask you for your insurance carrier name, the subscriber's identifier information and employer and to scan your insurance card and/or driver's license per all insurance carriers' requests to verify the patient's ID. The Premier Periodontal staff will also request your insurance carrier predetermination of treatment coverage and this document will be provided to you (and Premier Periodontics) within 7-10 days of your recommended treatment plan by your insurance carrier.

No Insurance:

Exams/Emergencies/Hygiene: Full payment is due at the time of your appointment.
Multiple Visit Payment Options: Depending upon your treatment plan cost, a financial payment plan will be provided to include options of one or more payments and/or a CareCredit financing plan.

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